



Patient's Rights and Responsibilities

Patients Rights

While in our care we respect your right to:

- Access safe, quality care free from discrimination
- Know the identity and professional status of attending staff
- Ask for and receive information on your health needs in terms you understand
- Be informed of the proposed procedure and associated risks
- Receive information necessary to give informed consent prior to the start of any procedure
- Be informed of the requirements for ongoing care following discharge
- Maintain dignity and respect while undergoing the procedure
- Know the estimated cost of the procedure
- Know that all aspects of care will remain confidential
- Make a complaint about any aspect of your care if you are not satisfied

Patients Responsibilities

While in our care you have the responsibility to:

- Work as a partner with the health care team
- Treat all staff and other patients with respect and consideration
- Provide accurate and complete information about your medical history, symptoms, medications and other matters relating to your health
- Indicate if you do not understand your proposed procedure and expected outcome
- Arrange suitable transport home and care after your procedure or advise staff if unable to do so
- Follow the treatment plan recommended and notify the Doctor of any changes after discharge
- Meet the financial obligations in respect to the treatment provided
- Keep you appointment and be patient with the timing of your procedure due to potential delays that may be associated with other patients.

I have read and understand my Rights and Responsibilities- Signature.....date.....